



SUSTAINABLE LINENS EQUAL SWEETER DREAMS

Have you ever wondered who makes our luxurious hotel linens as you slip between the sheets at bedtime? Mandarin Oriental, Boston's luxury line of bed and bath linen is provided by Quivera Hospitality and is used at over 25 other Mandarin Oriental hotels around the world.

Founded in 2000 with a commitment to offering the finest linen to the world's best luxury hotels, the quality of Quivera's product begins with the exclusive use of 100% USA PIMA yarn in their bed linen and RS Combed Piles in their bath linen. State of the art Air Jet Looms plus proprietary eco-friendly finishing techniques provide a product that is unsurpassed in the Industry.

In addition to a commitment to excellence, Quivera also shares a commitment to sustainability with Mandarin Oriental Hotel Group. All plastics used in the company's production are now biodegradable and, where possible, plastic is no longer used. They have recently developed a moisture repellent shipping carton that eliminates the need to pack each individual item in a plastic bag. A first in the industry, and in keeping with Mandarin Oriental Hotel Group's commitment to be single-use plastic free by the end of 2021.

Michael Painter, Founder and President of Quivera Hospitality, feels strongly that the company's key to success is its commitment to quality. Michael comes from an extensive background in textiles, with a Bachelor of Science in Engineering and an MBA from the prestigious Darden Business School, University of Virginia.



"The quality of our products is perhaps our largest eco-friendly contribution," says Painter. "Our utilization of 100% USA Pima yarns and enhanced production techniques give our products a life expectancy that is double the industry average. This enables our production facility to significantly reduce our chemical, water and electricity usage. We are planet conscience and that is built into the DNA of our company."

The quality of their product is evidenced by the endorsement by industry testing stalwart LTC of London and certification by BSCI, Sedex (SMETA), Oeko-Tex, ISO 9001 and ISO 14001 for Social Compliance and Eco-Friendly production and finally, the world renowned SGS.



It is such an honor for Quivera Hospitality to partner with Mandarin Oriental Boston Hotel to provide our luxury line of Bed and Bath Linen.

Quivera Hospitality was founded in 2000 with a commitment to offering the finest linen to the world's best luxury hotels.

The quality of our products begins with the exclusive use of 100% USA PIMA yarn in our Bed Linen and RS Combed Piles in our Bath Linen. State of the art Air Jet Looms plus proprietary Eco-Friendly finishing techniques provide a product that is unsurpassed in the Industry. The quality of our products is evidenced by the endorsement of industry testing stalwart LTC of London and certification by BSCI, Sedex (SMETA), Oeko-Tex, ISO 9001 and ISO14001 for Social Compliance and Eco-Friendly production and finally, the world renowned SGS.

Michael Painter, Founder and President of Quivera Hospitality strongly feels that the Company's key to success is its commitment to QUALITY first. Michael comes from an extensive background in textiles, with a Bachelor of Science in Engineering and an MBA from the prestigious Darden Business School, University of Virginia. Born in the East Coast, he has spent most of his life in Southern California where the Company is headquartered. Michael's skilled, experienced and enthusiastic team also firmly believes in this commitment to QUALITY first.

Michael further adds "while many of our competitors spend hundreds of thousands of dollars in marketing and glossy advertising, Quivera devotes and designates those dollars to continuous R&D. We are absolutely positive that this approach is what has brought our Company to be one of the most respected and recognized in the Hospitality World."

Quivera Products can be found in over 37 Luxury Properties worldwide including over 25 Mandarin Oriental properties. Our relationship with the Mandarin Group began with the Landmark Mandarin Oriental in Hong Kong and quickly grew to include multiple Mandarin Oriental properties in Asia, Europe and the Americas. The enhanced *Sleep Experience* that our Linen offers to the Room and the actual Guest has propelled our growth. Further evidence of the enhanced *Sleep Experience* is the feedback that the guest records to the Front Desk at checkout.

In addition to a commitment to excellence, Quivera also shares with the Mandarin Group a commitment to Sustainability. All plastics used in our production are now Biodegradable and, where possible, no plastic usage at all. As an example, we have recently developed a moisture repellent shipping carton that eliminates the need to pack each individual item in a plastic bag. A first in the industry.

The quality of our products is perhaps our largest Eco-Friendly contribution. Our utilization of 100% USA Pima yarns and enhanced finishing techniques give our products a life expectancy double the Industry average. This enables our clients to significantly reduce their chemical, water and electricity usage. "We are Planet Conscience and that is built into the DNA of our Company and everything we do and produce." adds Michael.

We are proud to be one of the recommended World Suppliers to the Mandarin Group and look forward to participating in their rapid growth around the World.